

Rental Services & Conditions in Kyrgyzstan



Service delivery rental car & equipment

- All camping and off-road rental equipment will be installed and loaded in the rental car by our local partner
- Every order is prepared and double checked by our team to ensure you have everything you need for your expedition
- Our products are always evaluated for quality before they're put in the car, so you don't need to worry about any broken products.
- Our team is always on standby to add or bring you anything you may have forgotten on your order. So, you have extra flexibility when it comes to last minute extras.
- The car & equipment will be delivered to your hotel or at the airport as agreed in the booking by our local partner

Car Rent Conditions

Cars rented with iDrive 4x4 in Kyrgyzstan are provided by our partner in Kyrgyzstan. The following conditions apply:

- The car rent in Kyrgyzstan is an agreement between the individual client and the rental company booked via iDrive 4x4
- The rental rates include a full insurance as per booking confirmation *Please refer to Car Insurance Conditions on page 2*
- The vehicles will be provided to the client with a full tank. The client will return the vehicles with a full tank. If the client returns the car with less fuel the difference in fuel will be charged with a 10 % service charge.
- The client's acceptance of the vehicle at the delivery shall be conclusive evidence that the client has examined the vehicle and found it to be in good condition for which it is required.
- The client shall ensure that all drivers hold a current valid driving license, valid in Kyrgyzstan and is not disqualified from any competent authority of the territory where the vehicle will be driven
- The Client is **obligated to obtain a personal travel and accident insurance** for the duration of the rental period. The client is fully liable for damage to the vehicles rented to him insofar as caused during the rental period and not covered by the (insurance of the) lessor, or the insurance of a third party that caused damage.
- The car rent includes unlimited mileage.
- The Client must be over 23 years of age with a valid driving license and with minimum of 3 years driving experience. For drivers <23 and >65 year a higher excess payable applies.
- All cars are delivered with normal standard tires. All tires will be replaced according to the applicable maintenance standards.
- During off-Road driving it is required that the Client engages 4WD to avoid damage to tires.
- In case the vehicle becomes non-operational due to mechanical failure, the rental company shall arrange it to be rectified or provide a replacement immediately during office working hours within the Bishkek area or within 24 hours Kyrgyz manager will start drive to you in order to provide another car if replacement on spot is not possible.

Deposit Camping & Off-Road equipment

- The client will return the car with equipment at the depot of our local partner or a hotel. The client accepts that all equipment will be checked on damages after return by the rental company without the presence of the client. If desired the client can deliver the equipment directly to our local partner and physically check the equipment on damages.
- In case of damage and/or missing items the cost will be specified by email with pictures and deducted from the pre-authorized credit card amount.

Payment terms

- 20% of the rental sum must be paid within 14 days after receipt of the invoice. The remainder of the invoice must be paid 6 weeks before the start date of the rental.
- The Client can pay the rental invoice of iDrive 4x4 via payment link (Credit Card, PayPal, iDeal, bank transfer etc.)
- The Client should present his passport, driving license and credit card when the car is delivered by the Rental Company.
- A deposit of **usd 400** will be made as pre-authorization on the main drivers credit card by the Rental Company as security for traffic fines, access payable on insurance claims or damage not covered by the insurance.

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Documents required for car rent

- Passport Copy & Visa Copy
- Driving License Copy - please note that an international drivers license might be requested by Kyrgyzstan police in case you were to be stopped by them.
- Credit Card details (only for pre-authorization) at acceptance of car in Kyrgyzstan

Car Insurance Conditions

- All rental cars are provided with a Comprehensive Standard Insurance Cover
It works for damages more than USD 400.
- Total Loss is not covered by the insurance. In case of a total loss, 15% of the value of the car (stated in the rental contract) will be payable.
- It is the client's responsibility to inform the Rental Company and iDrive 4x4, immediately in writing, in the event of any accident and to obtain a **police report** to enable an insurance claim to be processed.
- In case of any accident or damage an Insurance **excess Payment** of USD 400 shall be paid by the client to the rental company.
- The client shall not under any circumstance use the vehicle to drive into the water
- Any repair charges for the damages due to accidents which is not covered as per the standard terms of the insurance will be back charged to the client
- The client shall be responsible for carrying out daily routine checks like oil level and tire pressure and for topping up with oil and liquids. Any damage to the vehicle due to Client's negligence, the cost for repairs will be borne by the client.
- All repairs arising due to proven negligence/misuse of the vehicle/accident of vehicle not covered by proper Police Report suitable for Insurance Claim, shall be carried out by the Client at Vehicle Manufacturer authorized Kyrgyzstan Dealer's workshop only and all expenses for such repairs will be borne by the Client
- Rental car can be used for social, domestic and/or pleasure purposes of any person authorized to use the Insured Vehicle
- The insurance does not cover
 - Broken windows and damage to tires
 - Damage caused to the bottom of the car, the motor, shock absorbers is not covered by the insurance
 - Broken windows due to theft of audio equipment
 - Damage caused by driving on beach
 - Damage by driving through deep water
 - Component parts of the car
 - Any damage caused by the client / driver driving under the influence of alcohol
 - Any damage caused in case vehicle was transmitted to a third party
 - Damage caused by misuse of car / neglectance by driver
 - Racing and speed trials
 - The transportation of high explosives, such as nitroglycerine, dynamite or any other similar explosives
 - The bulk transportation of liquefied petroleum oil for use by the Insured is not excluded
 - Plying for hire and/or reward
 - Airside at any airport